

ENVIRONMENTAL & CUSTOMER HEALTH AND SAFETY POLICY (VIETCIS)

1. Purpose

VIETCIS is committed to minimizing environmental impact and ensuring customer health and safety through responsible operations and continuous improvement.

2. Scope

This policy applies to all operations, employees, suppliers, and services provided by VIETCIS.

3. Energy Consumption and GHG Emissions

VIETCIS aims to optimize energy use and reduce greenhouse gas emissions.

Targets:

- Reduce energy consumption by 5% annually
- Monitor and reduce GHG emissions year-on-year

4. Water Management

VIETCIS promotes efficient water use and conservation.

Targets:

- Reduce water consumption by 5% annually
- Ensure compliance with all water regulations

5. Air Pollution

VIETCIS controls emissions and minimizes air pollution.

Targets:

- Ensure 100% compliance with emission standards
- Reduce air emissions where applicable

6. Materials, Chemicals, and Waste

VIETCIS ensures responsible use of materials and safe handling of chemicals.

Targets:

- 100% compliance with chemical regulations

- Reduce waste generation annually
- Promote recycling and proper disposal

7. Biodiversity

VIETCIS is committed to minimizing impacts on biodiversity.

Targets:

- Avoid operations in protected areas
- Assess environmental impacts before project execution

8. Customer Health and Safety

VIETCIS ensures that products and services do not pose risks to customers.

Targets:

- 0 incidents related to customer health and safety
- 100% compliance with product safety standards

9. Environmental Services and Advocacy

VIETCIS promotes environmental awareness and sustainable solutions.

Targets:

- Provide environmentally friendly solutions to customers
- Promote sustainability awareness internally and externally

10. Monitoring and Continuous Improvement

VIETCIS regularly monitors environmental and safety performance and implements improvements.

11. Commitment

All employees and partners are required to comply with this policy.

Date: 02 January 2026

Approved by: Director – Duong Hoai Nam



GIÁM ĐỐC
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